Access and Inclusion Course

Digital Citizenship

Course Outline

Module 01
Introduction to the concepts of Access and Inclusion

Module 02
Are we all prejudiced?

Module 03
Democracy and the Digital

Module 04
Trolls and other creatures of the net

Module 05
Become an Access and Inclusion champion

Module **01**

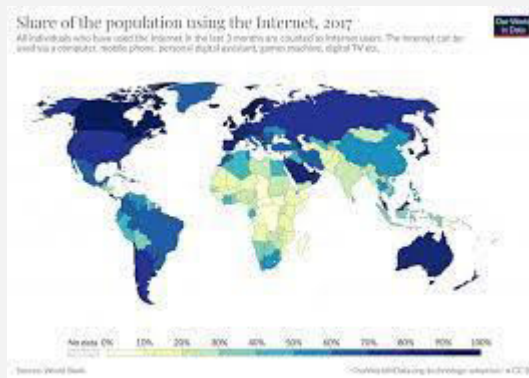**Upon completing the module, you will be able to:**

- Explain the concepts of Access and Inclusion
- Recognise the importance of access and inclusion in the digital world
- Understand how to practice them in your own life

Access

- What is access? Competence and infrastructure

- Access to internet connection as an infrastructure:

51% of world population (2018)

92% of European population (2021)

Share of the population using the Internet, 2017

Access

In terms of competence, access includes:

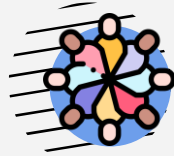| OBJECTIVE SKILLS	SUBJECTIVE SKILLS
Media skills	Be friendly
Writing skills	Show interest
Communication skills	Actively listen
Safety skills	Be helpful
Internet skills	Show honest Feelings
Netiquette skills	Ask for opinions
Search skills	Give compliments
Navigation skills	Don't inside jokes
Browsing skills	Explain your view
	Speak up for others

Inclusion

- **Inclusion is a critical element of democracy**

- **It is not only about skills, but also individual actions:**

  listening, understanding, accepting

- **For many, inclusion is an acquired skill**

Inclusion

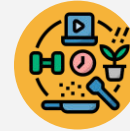James Stanfield: Inclusion in the classroom

celebrate diversity

educate yourself

inclusive interaction

encourage progress

differentiate activities

set clear objectives

adapt

provide explicit teaching and modeling

develop a positive attitude

But why is it so important to have access and be included in the digital world?

○ In today's world, your success in life can depend on whether you have internet access or not

○ A limitation would represent a deepening of the poverty trap

○ Access to internet as a human right

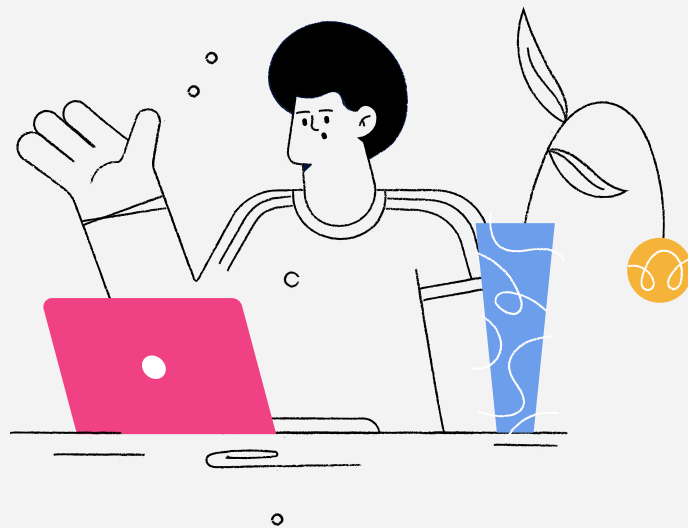○ Free and equal access for everyone across the globe

United Nations General Assembly:

5. *Affirms also* the importance of applying a comprehensive human rights-based approach in providing and in expanding access to Internet and requests all States to make efforts to bridge the many forms of digital divides;
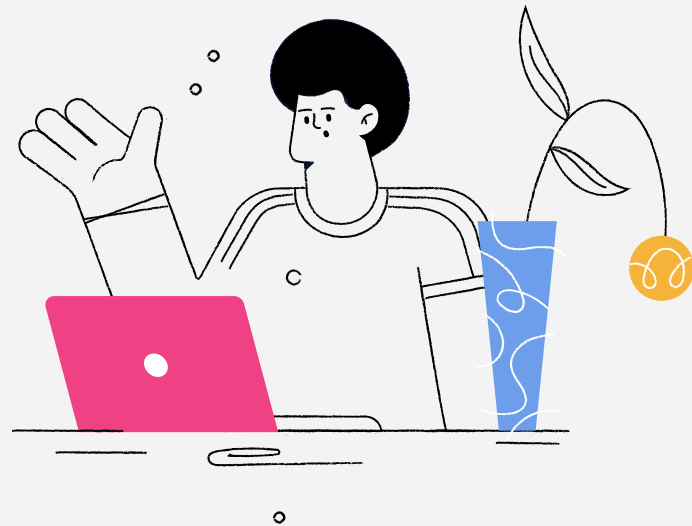
But why is it so important to have access and be included in the digital world?

- tight connection between the physical and the digital worlds – a limitation in the digital world often coincides with one in the physical one as well

Key competence needed to navigate the net

📶 Internet skills: the ability to connect to the internet and go online

🎨 Media skills: the ability to navigate various forms and tool of online content

👩‍💻 Technical skills: the ability to use the internet and online services in an optimum way

🛡️ Safety skills: the ability to navigate safely the internet and avoid such things as spam and hacking

🤲 Confidence: the ability to truly represent your thoughts and feeling online

✊ Motivation: understanding why access and inclusion is important to all

Case Study

Cornwall's Digital Inclusion Programme

24% of adults in Cornwall lacked basic digital skills (2014)

A support program was implemented, which reached 15,000 adults

➤ Testimonial SC from Camborne (93) described the course as: "a magnificent glimpse at the extreme possibilities that can open"

➤ TestimonialMB from Liskeard (45) reported that "a whole new world opened up to me"

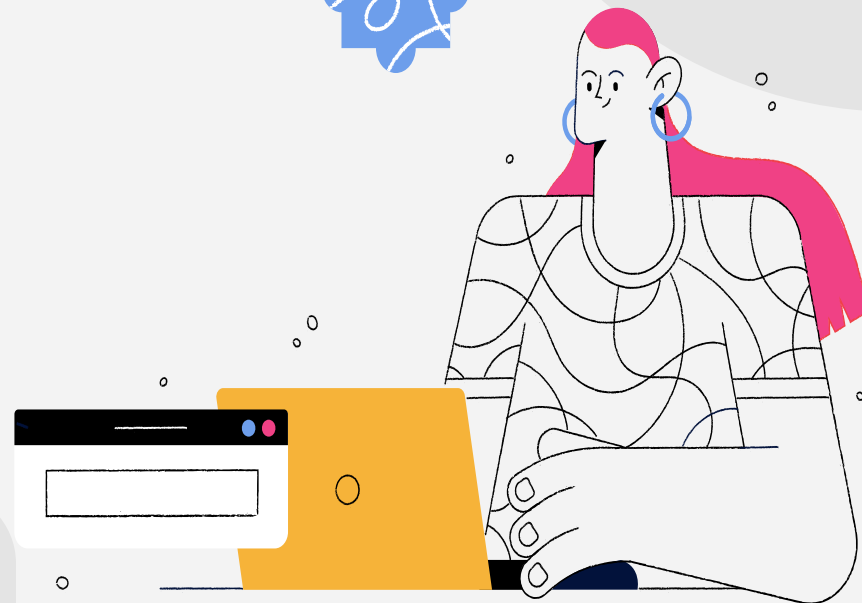*Are you aware of any similar program in your country?*

Do you think they are useful?

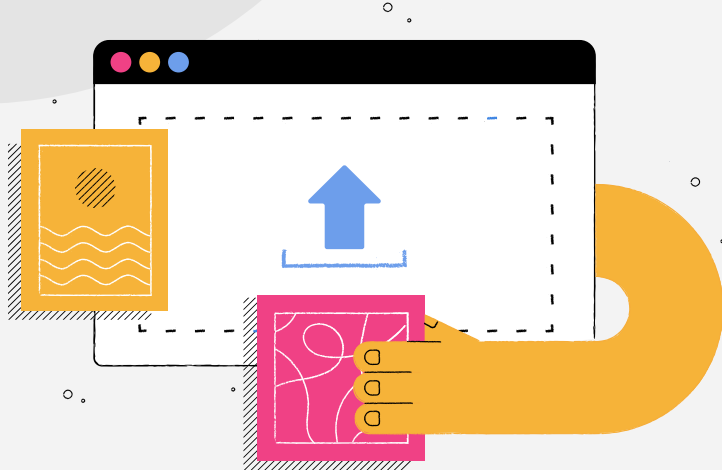*Do you know anyone who could benefit from it?*

SUMMARY

- The term access should be interpreted as a competence and a form of infrastructure.

- Access is related to digital and interpersonal skills.

- Inclusion is a term used both in the real and digital world. It is linked to diversity, education, adaptability and a positive attitude.

- Access and inclusion are interrelated. They are important in terms of giving and receiving.

THANK YOU!

Are you ready to test your knowledge?

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